

**AIS\_INSURANCE**  
**SPTING\_2011\_REPORT**

Everything is working smoothly. Certificates of Insurance continue to be issued rapidly and without any problems and I am seeing a steady stream of Certificates come into my office, indicating they are being utilized by our affiliates.

The new method for requesting Certificates of Insurance is up and running. The feedback I have received to date indicates it is working very well.

Respectfully submitted,

Michelle Snyder  
Insurance Chair